CHARTER – JUNE 3, 2010 KHIE COORDINATING COUNCIL HIE ACCOUNTABILITY & TRANSPARENCY COMMITTEE

| Purpose | Study and recommend to the KHIE Coordinating Council priority strategies to |
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| • | capture and disseminate the value of the KHIE to consumers and other |
| | stakeholders; and, provide oversight and accountability of the KHIE to |
| | protect the interests of consumers and other stakeholders |
| Committee Chair | Zed Day |
| Membership | Janie Fergus, Lynn Kolokowsky, JD, Lyle Graham, MD, Carol Ireson, PhD, |
| | Richard Shelby, Patty Mason, Keith Hepp, Kerry Kelley, David Jaco, OD, |
| | Terry Johnson, Jeff Knott |
| Scope of Work | Identify communication strategies to educate & inform stakeholders, |
| | consumers, and the general public to communicate the vision for and value of |
| | KHIE and achieve credible participation & buy-in |
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| | Study the existing mechanisms being used by other states and other public |
| | and private entities to support transparency and accountability |
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| | Develop performance benchmarks for provider adoption and meaningful use, |
| | including use of the services and functionalities provided by the KHIE that |
| | reflect consensus among the stakeholders and a plan for periodically |
| | assessing and reporting performance to the stakeholders and general public |
| | Develop evaluation evitaria from which to periodically evaluate the |
| | Develop evaluation criteria from which to periodically evaluate the |
| | implementation process and outcomes achieved through the State HIE |
| | Cooperative Agreement over the course of the HIE Cooperative Agreement |
| | Study and recommend methods for periodically assessing user satisfaction |
| | with the KHIE, including perceived value and benefits, to assure that the |
| | KHIE is efficient and effective |
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| Approach | May 28, 2010 Meeting: |
| ripprouen | Focus: The value proposition of HIE |
| | Discuss the value proposition for HIE as applied to the various stakeholders |
| | (consumers, clinicians, organizations, payors, employers, etc.) and begin to |
| | identify performance benchmarks to address the needs and interests of |
| | stakeholders and the manner in which these could be communicated |
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| Deliverables | Develop a draft communications plan for effectively communicating the |
| | value of the KHIE with consumers and stakeholders and |
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| | Recommend processes for receiving user input and feedback |
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| | Recommend processes for receiving consumer input and feedback |
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| | Recommend a plan for continuous quality improvement that includes |
| | monitoring and reporting on performance benchmarks |
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